



ESTATE
MANAGEMENT

fusion
the apps people

A Comprehensive Residential Housing Estate Management Solution

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Proactive maintenance and supercharged communication for residential housing communities

Influenced by easy, intuitive digital experiences in other parts of their lives, today's residents expect world-class services and communications from body corporate. Know your residents, plan and manage maintenance, ensure home construction compliance and offer supercharged communication services.

Estate Management from Fusion: The Apps People is a comprehensive, Residential Housing Community solution that is built on the Microsoft Dynamics 365 platform to deliver state of the art digitalised and SMART technologies to the residential housing estate industry.



Powered by Dynamics 365 Customer Engagement

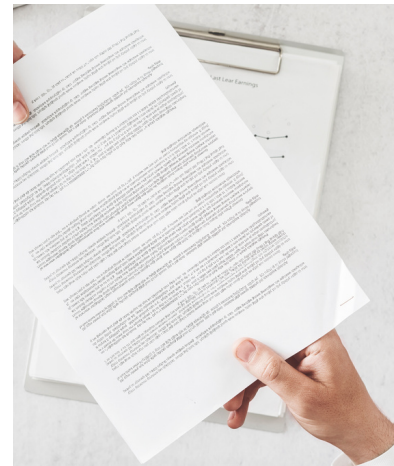
Dynamics 365 Customer Engagement from Microsoft, is a leading cloud-based customer relationship management business solution that can help you manage relationships and interactions with the various stakeholders in the real estate journey.



About Fusion Estate Management

Fusion Estate Management is a comprehensive, Residential Housing Community solution that is built on the Microsoft Dynamics 365 platform to deliver state of the art digitalised and SMART technologies to the residential housing estate industry.

What we offer



Full Resident communication and relationship management, utilising multiple communication channels to provide transparency between the body corporate and the residents.

Manage the contraction of homes in the estate. From when the plot of land is sold, the submission of plans right to when the house is built. The solution has timers and alerts that ensure home construction process are completed on time.

The solution has full facilities management functionality. Whether the estate uses internal maintenance teams or outsources its facilities management

Record and track tasks, activities and events against specific property records, including the collection of levies. Thus the solution provides a 360 degree view on what is happening in the estate.



Estate Management Can Be Used For

- **Supercharged Communication:** Utilising the plethora of communication channels and the intelligence of the solution users will be able to effectively and easily communicate with residence and therefore ensure a healthy relationship between themselves and the residents.
- **Home Construction Compliance:** Based on the rules of the estate, you can define rules for the submission of building plans , plan and conduct site inspections and record all activities related to home construction.
- **Plan and Manage Maintenance:** Facilities managers can plan and schedule maintenance tasks using predefined templates. This includes management of tasks and teams , giving them full visibility on jobs, repairs or service providers.
- **Know your Residents:** Estate managers will have full access to the property records, which includes who the home owner is, who else lives on the property and all the related information that is pertinent to that resident.



Why Fusion: The Apps People

Fusion: The Apps People is a premier independent software vendor (ISV) that offers industry-specific applications. Our ever-growing portfolio includes applications that are designed and developed to extend Microsoft Business Applications or, in certain cases, as stand-alone applications to meet specific business requirements. These applications transform operations, empower employees and intelligently engage customers and are designed to meet the needs of customers, Microsoft Business Applications partners and industry experts.



Want to **learn more?**

Schedule a complimentary solution introduction and overview with Fusion: The Apps People and see how our apps can transform your business.



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